

# Help for Dislocated Workers

Education & Employment Information Center  
Connecticut Department of Higher Education

800/842-0229  
www.ctdhe.org

Dislocated workers seeking job search assistance may use the services of any **Connecticut Works** office listed below and available online at [www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm](http://www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm). Staff provide skills assessment, counseling and help with preparing resumes and cover letters. You may use the **CT Job Bank** to submit resumes electronically, and search the Internet. Telephones, computers, copying and fax machines are available without charge for job search activities; schedules of career workshops and job fairs are posted. Services for unemployed veterans are explained at [www.ctdol.state.ct.us/veterans/default.htm](http://www.ctdol.state.ct.us/veterans/default.htm). Voice Response Tele-Benefits Lines allow you to file continued eligibility claims, ask about claim status and obtain information in English or Spanish. Online claims may be filed at <https://iic.ctdol.state.ct.us/welcome.aspx>. For interstate claims, call 800/942-6653 (from out-of-state) or 860/256-3900 (in-state).

Town	Connecticut Works Office	Phone	FAX	Tele-Benefits Line
Bridgeport*	<b>Connecticut Works</b> 2 Lafayette Square 06604	203/455-2700	203/455-2780	203/579-6291
Danbury	<b>Connecticut Works</b> , 152 West St. 06810	203/797-4144	203/731-2854	203/797-4150
Danielson	<b>Connecticut Works</b> , 95 Westcott Rd. 06239	860/412-7000	860/412-7010	860/423-2521
Enfield	<b>Connecticut Works</b> , 620 Enfield St. 06082	860/741-4295	860/741-4290	860/566-5790
Hamden*	<b>Connecticut Works</b> , 37 Marne St. 06514	203/859-3200	203/859-3120	203/230-4939
Hartford*	<b>Connecticut Works</b> , 3580 Main St. 06120 1st. Floor, North Entrance	860/256-3700	860/256-3580	860/566-5790
Manchester	<b>Connecticut Works</b> , 893 Main St. 06040	860/643-2222	860/643-0006	860/566-5790
Meriden	<b>Connecticut Works</b> , 85 West Main St. 06451	203/238-6148	203/238-6696	860/344-2993
Middletown	<b>Connecticut Works</b> , 645 South Main St. 06457	860/754-5000	860/754-5090	860/344-2993
New Britain*	<b>Connecticut Works</b> , 260 Lafayette St. 06053	860/827-6200	860/827-6210	860/566-5790
New Haven	<b>Connecticut Works</b> , Building 3 560 Ella Grasso Blvd. 06519	203/624-1493	203/867-8720	203/230-4939
New London*	<b>Connecticut Works</b> , Shaw's Cove Six 06320	860/439-7400	860/439-7420	860/443-2041
Norwich	<b>Connecticut Works</b> , 113 Salem Tpke. North Bldg., Suite 200 06360	860/859-5677	860/859-5618	860/443-2041
Torrington	<b>Connecticut Works</b> , KMart Shopping Plaza 685 Main St. 06790	860/496-3300	860/496-3310	860/482-5581
Waterbury*	<b>Connecticut Works</b> , 249 Thomaston Ave. 06702	203/437-3380	203/437-3290	203/596-4140
Willimantic	<b>Connecticut Works</b> , Tyler Square 1320 Main St. 06226	860/465-2120	860/450-7527	860/423-2521

\*Business Service Units at these CT Works Centers provide special services to employers & other businesses.

**Regional Workforce Investment Boards** develop policy and oversee all employment and training services in their respective regions. To assess your eligibility for training, contact one of the offices listed below. Funds for training are limited and available only to those who have been unsuccessful in securing employment after an intensive job search. Training may then only be available on a most-in-need basis to those with limited transferable skills (these funds are not entitlements). You may obtain training in a demand field at a technical high school, college, university, trade school or other facility included on an Eligible Provider Training List found at <http://www1.ctdol.state.ct.us/etpl/index.asp>.

Training must be completed within one year. While in an approved training program, you may collect Unemployment Insurance until your benefits are exhausted, and job search requirements are waived. There is no reimbursement for training obtained before approval.

Unemployed workers receiving unemployment benefits may qualify for help to pay for education and training. In particular, the Federal Pell grant program can provide up to \$5,350 for educational costs at 2- and 4-year colleges and universities, trade and technical schools and private occupational schools. For more information, visit <http://federalstudentaid.ed.gov/opportunity/index.html>.

For questions, please contact the **Education & Employment Information Center (EEIC)**, a statewide clearinghouse for information on learning and career opportunities, operated by the Connecticut Department of Higher Education.

Region	Regional Workforce Investment Board	Phone
Bridgeport Area	Career Resources, Inc., The WorkPlace, Inc., 350 Fairfield Ave. 06604 <a href="http://www.workplace.org">www.workplace.org</a>	203/953-3249
Eastern Area	Eastern CT Workforce Investment Board, 113 Salem Tpke., North Bldg., Suite 200, Norwich 06360 95 Westcott Rd., Danielson 06239 Tyler Square, 1320 Main St., Suite 18, Willimantic 06226 <a href="http://www.ewib.org">www.ewib.org</a>	860/859-5777 860/412-7000 860/450-7523
Hartford Area	Capitol Region Workforce Development Board, 3580 Main St., 1st Floor, North Entrance, Hartford 06120 620 Enfield St., Enfield 06082 One Grove Pl., 5th Floor, New Britain 06053 893 Main Street, Manchester <a href="http://www.capitalworkforce.org">www.capitalworkforce.org</a>	860/256-3675 860/741-4295 860/827-6240 860/643-2222 x27
New Haven Area	Workforce Alliance 560 Ella Grasso Blvd., Bldg. 3, New Haven 06519 85 West Main St., Meriden 06451 645 South Main St., Middletown 06457 <a href="http://www.workforcealliance.biz">www.workforcealliance.biz</a>	203/867-4030 203/238-3688 860/754-5055
Northwest Area	Northwest Region Workforce Investment Board, 249 Thomaston Ave., Waterbury 06702 KMart Shopping Plaza, 685 Main St., Torrington 06790 <a href="http://www.nrwib.org">www.nrwib.org</a>	203/574-6971 860/496-9523